Terms & Conditions

The Perfect Arch Permanent Makeup & Training Institute is located in Kennesaw, GA . Each of our staff specialize in either Mink Lash Extensions, Scar Camouflage, Inkless Skin Rejuvenation, Scalp Micropigmentation, Lip Blush, Micro shading, and Signature Nano Brows.

**!!Please Read Before Booking!!**

NO CAFFEINE / NO COFFEE/ NO MEDS PRIOR TO YOUR SERVICE

\*\*\*REMEMBER TO BOOK YOUR RETOUCH AHEAD OF TIME\*\*\*

If you have an emergency, please feel free to call/text me at (404) 953-0001. OR call the Kennesaw office at 678-398-9539. During business hours we are usually tending to clients and working so for questions please TEXT first and someone will get back to you as soon as possible. We want to be respectful to each & every client by giving my undivided attention as much as possible during the appointment.

-A RETAINER IS REQUIRED FOR ALL APPOINTMENTS AND ARE NON-REFUNDABLE UNDER ANY CIRCUMSTANCES. RETOUCH APPOINTMENTS REQUIRE 100% FEE UPFRONT TO SCHEDULE, NO CALL/ NO SHOW OR LESS THAN 48HRS NOTICE WILL RESULT IN FULL AMOUNT PAID FORFEITED AND FUTURE APPOINTMENTS ARENT PERMITTED

-THERE IS A $50 RESCHEDULING FEE; YOU MAY ONLY RESCHEDULE ONE TIME

-Be on time for your appointment! \*There is a 10-minute grace period for clients who may be running late. $25 must be paid in addition to service in order to start after that grace period.

-Appointments are AUTOMATICALLY CANCELLED after 15 minutes. NO CALL / NO SHOW CANNOT BOOK “ANY” FUTURE APPOINTMENTS. As this is very rude and inconsiderate to my time

-All deposits/retainers are NON-REFUNDABLE, if you cannot make it to your appointment & you would like to reschedule, please do so ONLINE

-You are required to fill out all consent forms, terms and conditions, and/or medical history prior to your appointment.

-ITS YOUR RESPONSIBILITY TO CANCEL OR RESCHEDULE YOUR APPOINTMENT 48hrs PRIOR TO SERVICE DATE.

-APPOINTMENTS CANNOT BE RESCHEDULED WITHOUT 48 HOURS ADVANCE NOTICE....SAME DAY RESCHEDULING and/or RESCHEDULING WITHOUT 48hours will Require $150 and full fee retained (or YOUR APPOINTMENT WILL BE CANCELED, RETAINER IS FORFEITED, and FUTURE APPOINTMENTS WONT BE PERMITTED)

EMAIL CONFIRMATIONS ARE SENT AFTER BOOKING... CHECK YOUR EMAIL FOR APPOINTMENT REMINDERS AND ADDRESS

\*\*\*ALL TOUR / OUT OF GEORGIA APPOINTMENTS WILL BE CHARGED 25% of the SERVICE FEE OFF THE CARD ON FILE; if YOU NO CALL and/or NO SHOW\*\*\* ALL TOUR/ OUT OF GEORGIA APPOINTMENTS CANNOT BE RESCHEDULED OR IF CANCELLED, FUTURE APPOINTMENTS CANNOT BE MADE

Brow Services

!!! IF YOU HAVE HAD PREVIOUS BROW PROCEDURES SUCH AS MICROSHADING OR MICROBLADING DONE BY A PREVIOUS ARTIST OTHER THAN CARLINE, YOU MUST SELECT "FIX MY BROWS" AND A CONSULTATION IS REQUIRED!!!!

❌PAIN LEVEL IS 0- 2 (A NUMBING AGENT WILL BE USED) ❌ Brows can last up to 3 years with yearly touch ups ❌A 8-12 week TOUCH UP IS REQUIRED, WHICH IS CONSIDERED A FOLLOW UP. TOUCH UP FEE IS SEPARATE ($250-$450).

**Lip Service**

\*IMPORTANT\*

Cold sores are a risk of lip blush tattoo. If you have had a cold sore in the past- we advise you to go to the doctor for an anti-viral medication prior to any lip procedure, to help avoid an outbreak. Even if you have not had a cold sore before- I recommend all of my clients take L-lysine 2 weeks before the appointment and 2 weeks following the appointment to reduce the risk.

❌Lips are unpredictable. Some clients will yield very strong healed lip color. Others will only heal with slight color uptake. This will vary on an individual basis.

❌Hyperpigmentation (lips can become darker) can occur and is unpredictable

❌ numbing agent is used.❌

RECOMMENDED: Carline highly suggest that you book your Retouch or 2nd Lip Session after booking your new service due to the Limited availability on the calendar. Carline cannot guarantee your 8-12 week follow up appointment if not booked alongside the New Service Appointment.

We look forward to giving you an unforgettable Experience!

---THERE IS A $50 RESCHEDULING FEE ADDED TO YOUR APPOINTMENT IF YOU MUST RESCHEDULE YOUR APPOINTMENT FROM ORIGINAL BOOKING DATE; YOU MAY ONLY RESCHEDULE ONE TIME---

A retainer is required to keep appointments and are NON-REFUNDABLE or NON- TRANSFERABLE UNDER ANY CIRCUMSTANCES. After 10 minutes, you’re considered LATE and will occur a $25 LATE FEE. After 15 minutes, your appointment is cancelled & marked as a NO SHOW. No show clients ARE NOT allowed to book ANY FUTURE APPOINTMENTS without approval and without paying full amount of the service upfront. Please arrive ON TIME with your consent forms completed/ signed.

ALL TOUR / OUT OF GEORGIA APPOINTMENTS WILL BE CHARGED 25% of the SERVICE FEE from card on file, if YOU NO CALL; NO SHOW

THERE IS A $50 RESCHEDULING FEE ADDED TO YOUR APPOINTMENT IF YOU MUST RESCHEDULE YOUR APPOINTMENT FROM ORIGINAL BOOKING DATE; YOU MAY ONLY RESCHEDULE ONE TIME---

IT IS YOUR RESPONSIBILITY TO RESCHEDULE OR CANCEL YOUR APPOINTMENT PRIOR TO SERVICE DATE. TO RESCHEDULE, USE YOUR INITIAL CONFIRMATION EMAIL AND HIT CHANGE/CANCEL APPOINTMENT.

APPOINTMENTS CANNOT BE RESCHEDULED WITHOUT 48 HOURS ADVANCE NOTICE....SAME DAY and/or WITHOUT 48 HOURS’ NOTICE RESCHEDULING ISN'T PERMITTED AT ALL (YOUR APPOINTMENT WILL BE CANCELED AND RETAINER IS FORFEITED)

(Patch Test for Brow Services can be performed but must be scheduled at least 2 weeks before your initial Brow appointment). THE PERFECT ARCH artists does take before and after photos of all services for portfolio and promotional reasons, if you don't feel comfortable, please make sure she is aware; if she isn't made aware, you agree to be photographed and posted to all social media outlets.

By making any payment associated with your service, you are also giving up the right to dispute this charge as an unauthorized charge.

LIPS MUST KNOW, AFTERCARE, & HEALING KNOWLEDGE

WHAT TO EXPECT?   
  
Lips heal in three stages: too dark - too light - just right. This takes one month to happen. Please avoid any friction to lip area.  
  
There may be moderate swelling, redness and bruising for the first 3 days.  
If you experience swelling, use an ice pack for no more than 15 minutes at a time to reduce swelling.  
During the initial healing period, there should be minimal scabbing or flaking of the skin. If there is some scabbing or flaking, do not pick, and allow the scab or dry skin to come off on its own. This usually takes place within the first 3 days.  
Expect the color to lighten up to 50-70% once the healing process is complete.    
Color may appear uneven at different stages of healing. Be patient. This is a process that does not yield immediate results.  
Permanent makeup ink is not the same as body art ink, and by design it does not last as long as body art ink. Permanent Makeup does fade and is expected to last 2 to 5 years before requiring a touch-up. Maintenance touch ups are suggested for best results.  
It can take 2 sessions prior to achieving the level of saturation you may desire. Touch ups are not included in the cost of the initial Lip Blush procedure.  
  
After your Appointment:  
  
Lips will feel swollen and very dry after your treatment. Apply ointment on lips several times a day. This should be done for at least 14 days post treatment. Do not allow lips to become dry. This may interfere with healed color. During the day if lips feel dry, apply a liberal amount of ointment. Just tap on skin and do not rub in.

BROW MUST KNOW, AFTERCARE, & HEALING KNOWLEDGE  
⭕MICROSHADING & MICROBLADING

While micro-shading/microblading is great for most clients, there are some who are ineligible for the service:  
\* Those prone to keloids or post-inflammatory hyperpigmentation. Unfortunately, since microblading punctures the skin as we add pigment, we cannot work with clients with these conditions.  
\* Clients who are taking anticoagulant medication will require a doctor’s note and will need to cease the anticoagulant medication at least 10 days prior to the procedure and up to 2 weeks post the procedure for optimal results.  
\* If you have a transmittable blood disease such as HIV or Hepatitis. Again, micro- shading/microblading artists cut the skin so it is our policy not to work with these conditions.  
\* If you’ve had facial dermal fillers in that area. Depending on the timing, we recommend getting micro-shading/microblading done first. Alternatively, check with your doctor. Many artists may request a note from your doctor first.  
\* Patients undergoing chemotherapy. Although micro-shading/microblading is great for restoring eyebrows, we would require a doctor’s note to perform the procedure for anyone undergoing chemotherapy.  
\* If you have any kind of skin condition on or near your eyebrows. This includes:  
\* Eczema  
\* Shingles  
\* Rashes, or anything else near eyebrows  
\* No children. Micro-shading/blading is for adults only! We do not recommend micro- shading/blading for anyone under the age of 18 and WILL NOT be serviced.

HEALING PROCESS/AFTERCARE

\* NO SUN BEDS, TANNING, OR PHYSICAL ACTIVITY DURING THE FIRST 7 DAYS AFTER YOUR PROCEDURE  
\* ITCHING & FLAKING MAY APPEAR DURING THE FIRST 7 DAYS. PEELING IS NORMAL DURING HEALING PROCESS. NO RUBBING! NO PICKING!

\* AVOID PUTTING FINGERS OVER EYEBROWS FOR 7 DAYS. THIS COULD CAUSE AN INFECTION  
\* APPLY HEALING OINTMENT THE FIRST 7 DAYS. USE A Q-TIP TO APPLY OINTMENT TO EYEBROWS. DO NOT USE YOUR FINGERS!

\* ENTIRE HEALING PROCESS WILL TAKE 4-8 WEEKS DEPENDING ON YOUR BODY’S REGENERATION, AGE, IMMUNE SYSTEM AND LIFESTYLE.

\* ❌PAIN LEVEL IS 0-3 BUT A NUMBING AGENT WILL BE USED.  
\* ❌ Brows can last up to 3 years with yearly touch ups

\* ❌8-12 week TOUCH UP IS REQUIRED, WHICH IS CONSIDERED A FOLLOW UP. TOUCH UP FEE IS SEPARATE

Freak out #1: It will look very dark the next few days. Do not worry! This is natural and normal. Know that it will get a lot lighter. Also, it may look very harsh, and the strokes might not be very visible. This is also okay and once the healing process is over it will look a lot more natural. You might be disappointed at first but be patient they will look great!

Freak out #2: After a few days of healing and scabbing the color will almost be gone. This is normal and know that it takes time for the color to come back. It can be a little scary because you think I went through all that pain and spent that money for nothing. Do not worry it will all come back and be the color you wanted!  
Freak out #3: Once the color has come back and the brows are healed there may be a few areas where there are patches with no color. It is impossible to make the brows perfect and fully colored the first time. This is what the touch up is for and why it is important to make sure to get a touch up 6-8 weeks after the first procedure.

I look forward to giving you an unforgettable Experience!

AREOLA MUST KNOW, AFTERCARE, & HEALING KNOWLEDGE

The process used to pigment the skin is not a one-step process. Soft tints of color (pigment) are tattooed into the skin one layer at a time over multiple visits, with a minimum one-month period between each visit. These pigments must “shine up through” scars, thin skin, grafts and other irregularities. For this reason, repigmentation and color re-creation often require multiple visits of up to a year in order to simulate natural skin tones. While these injected tones may from time-to-time simulate the exact color and tone desired, it will not always be a perfect match. This is because while natural skin tones vary when the skin is cold or warm, tan or un-tanned, or whether your circulation is good or poor, injected pigments are permanent and do not change color. This is due to the fact that the pigment is placed under the skin and is not affected by the ever-changing tones of the epidermis. This is what sets "Permanent Color" apart from regular topical cosmetics, which are placed on top of the skin and literally cover the epidermis.

Since this is a tattooing process, it carries with it possible complications and consequences associated with this type of cosmetic procedure, including but not limited to: infection, scarring, inconsistent color, spreading, fanning, fading or an allergic reaction to the pigment.

If you desire this procedure, it is imperative that you do not expose your repigmented skin unprotected to direct sunlight, use tanning booths, or any products which increase melanin production in the skin. This is particularly critical during the first eight weeks following treatment.

We recommend the use of sunscreens with a minimum 25 SPF on your completed exposed area of repigmentation in order to maintain the integrity of the pigments.

If you are contemplating cosmetic surgery, laser treatments, injectables, implant surgery or other potential body altering procedures, please be advised that such procedures may adversely affect or alter your permanent color. It is your responsibility to check with your physician or other treating technician when contemplating these procedures. Some of these potential adverse changes may not be correctable, such as pigment changes and darkening, scarring or hyper/hypo-pigmentation.

is not responsible for changes which may occur to your tattooing as a result of any such treatments.

**Pre-Procedure Considerations: Face -**

• AREOLA PIGMENTATION WILL NOT BE PERFORMED IF YOU ARE PREGNANT OR NURSING

• Do not wear makeup to the appointment.

• The area to be treated must be free of any active acne, cold sores, pimples, open wounds or infection. (Anti-virial

medications are highly suggested for treatment around the mouth.)

• Schedule this service when you have 2-3 days of down time.

Body -

• Using a moisturizer for several days leading up to your appointment can aid in removing any dry skin over the treatment area.

• Typically, scars must be a minimum of 6 months old. Exceptions will be discussed at the consultation or time of service.

**Post Procedure Considerations:**

• Similar to a sunburn, the treated area will likely be red in color for the 1st 24hrs and will gradually lighten every day. • The treated area may feel dry, itchy and possibly a little tender during the healing process.

remove your tegaderm/tegaderms around 9pm-10pm. Get into the

shower, and just allow the warm water to rinse the tattoo. When you get out of the

shower, towel dry the breast not the tattoo. Let the tattoo air dry for about 3 minutes (no

longer). Make sure the breast skin is dry then apply the new tegaderm/tegaderms.

Please do not cut them as they will need to last for a week. Wear the new

tegaderm/tegaderms for an entire week. You may shower with the tegaderm/tegaderms

on but please do not submerge. No bathtubs, pools, hot-tubs, ocean, etc. On the 6th

night you may take your tegaderm/tegaderms off and get into the shower. Please wash

your tattoo gently with a gentle soap using your hands. When you get out of the shower,

towel dry the breast then please sit topless for an hour so that the tattoo can completely

dry out. If you have any scabs still remaining, please do not pick them and allow them to

fall off on their own. On day 10 if the tattoo is dry and scaly, you may start using a

gentle lotion. Please do not use any type of lotion with anti-aging ingredients.

⭕️TATTOO REMOVAL⭕️

While REMOVAL is great for most clients, there are some who are ineligible for the service :

\* Those prone to keloids or post-inflammatory hyperpigmentation. Unfortunately, since microblading punctures the skin as we add pigment, we cannot work with clients with these conditions.

\* Clients who are taking anticoagulant medication will require a doctor's note and will need to cease the anticoagulant medication at least 10 days prior to the procedure and up to 2 weeks post the procedure for optimal results.

\* If you have a transmittable blood disease such as HIV or Hepatitis. Again, microshading/microblading artists cut the skin so it is our policy not to work with these conditions.

\* If you’ve had facial dermal fillers in that area. Depending on the timing, we recommend to get Microshading/Microblading done first. Alternatively, check with your doctor. Many artists may request a note from your doctor first.

\* Patients undergoing chemotherapy. Although Microshading/Microblading is great for restoring eyebrows, we would require a doctor’s note in order to perform the procedure for anyone undergoing chemotherapy.

\* If you have any kind of skin condition on or near your eyebrows. This includes:

\* eczema

\* shingles

\* rashes, or anything else near eyebrows

\* Children. Microshading/blading is for adults only! We do not recommend REMOVAL for anyone under the age of 18 and WILL NOT be serviced .

HEALING PROCESS/AFTERCARE

\* NO SUN BEDS, TANNING, OR PHYSICAL ACTIVITY DURING THE FIRST 7 DAYS AFTER YOUR PROCEDURE

\* ITCHING & FLAKING MAY APPEAR DURING THE FIRST 7 DAYS. PEELING IS NORMAL DURING HEALING PROCESS. NO RUBBING! NO PICKING!

\* AVOID PUTTING FINGERS OVER EYEBROWS FOR 7 DAYS. THIS COULD CAUSE AN INFECTION

\* APPLY HEALING OINTMENT THE FIRST 7 DAYS. USE A QTIP TO APPLY OINTMENT TO EYEBROWS. DO NOT USE YOUR FINGERS!

\* ENTIRE HEALING PROCESS WILL TAKE 4-6 WEEKS DEPENDING ON YOUR BODY’S REGENERATION, AGE, IMMUNE SYSTEM AND LIFESTYLE.

\* ❌PAIN LEVEL IS 0-2 but A NUMBING AGENT WILL BE USED .

\* ❌MULTIPLE SESSIONS ARE REQUIRED DEPENDING ON THE DARKNESS OF THE BROWS)

\*\*\*\*\*\*\*SCARRING CAN OCCUR

SCALP MICROPIGMENTATION MUST KNOW, AFTERCARE, & HEALING KNOWLEDGE

How many sessions will I need?

Most clients will require 2-3 sessions. Aggressive fading often associated with treatments by other providers is uncommon when using genuine ink as the formulation is the highest quality. Additional treatments will increase the density or the number of ink dots in one area. More density will result in a darker, more natural look, which will help integrate the procedure into any remaining hair. However, it’s always better to work conservatively and not do too much too quick. If you are covering scars, you are more likely to require more sessions as scar tissue absorbs ink more readily, resulting in more significant fading. Treatments on clients with Alopecia may still be completed after 2-3 sessions. However, the sessions are likely to be longer, especially if the client is suffering from aggressive Alopecia Areata, patchy hair loss, or Alopecia Totalis, the total loss of all head hair.

Is the treatment painful?

Scalp Micropigmentation requires a small needle to be inserted into the upper dermis of the scalp. A certain amount of discomfort is inevitable; however, most clients report the sensation to be nothing more than mildly irritating, even therapeutic. The general consensus is that the pain varies from a 3-4 out of 10. Some parts of the scalp, for example the temporal regions and the hairline, can be more sensitive. Additionally, some people experience more discomfort than others, and people who have used hair systems for a long period of time, or have a significant amount of scar tissue to cover, are also prone to a higher pain level. Pain can be minimized with an over the counter painkiller before each session as well as with application of numbing products.

What is the recovery period?

You will experience some redness and swelling on the scalp for a few days after the procedure. The pigment initially will appear a few shades darker and can take one to seven days to lighten, and in rarer cases up to 14 days. Bruising can also occur which may cause the treated area to appear darker or to appear slightly blue. This is relatively uncommon affecting approx. 1 in 10 clients, and goes away after a few days.

I’m a hair system user.

If you normally wear a hair system, rug, or hairpiece, be sure to NOT to wear the hair system for 10-14 days to allow skin to breathe. By not doing so, you will take the chance that the procedure will not take properly.

I have transplant scars.

Scar tissue reacts different for each client, so therefore, those areas will be approached with extra caution and may require a greater number of treatments. In addition, you should come back within five to seven days or when swelling disappears for a session that strengthens the fast fading pigment in the scar area. Treatment duration ranges from 30 minutes to 2 hours depending on the treated area.

I have recently undergone laser treatment.

Scar tissue reacts different for each client, so again, those areas will be approached with extra caution and may require a greater number of treatments. In addition, the client should come back within five to seven days or when swelling disappears for a session that strengthens the fast fading pigment in the scar area. Treatment duration ranges from 30 minutes to 2 hours depending on the treated area.

Pre-Care Instructions:

• Wash your scalp with a non-abrasive, gentle shampoo the week prior to your procedure. If experiencing breakouts on your scalp please see a dermatologist or appropriate medical doctor to resolve this issue prior to your procedure.

• After washing the scalp, moisturize the skin with some form of skin moisturizer to keep the skin hydrated. Doing so will allow the ink to be properly absorbed.

• Refrain from sun tanning to avoid burning and peeling of the skin.

• If you are extremely sensitive to pain, mention before treatment for possible options or seek medical advice prior to procedure.

• You may bring a clean hat or scarf to loosely cover your head after the treatment, if so desired.

• Please do not wear a hair piece at least 10-14 days prior to your scheduled procedure. As wearing a hair piece may limit oxygen flow to the scalp and the ink may not be fully absorbed into the follicle.

• Please do not use a razor on your scalp within 24 hours of the scheduled procedure. It is critical that we see all native hair in order to properly blend the hair follicles.

For Seven Days After Procedure:

• Do not touch the healing pigmented area with your fingers, they may have bacteria on them and create an infection.

• Apply your favorite antibiotic ointment or Vaseline 3-5 times daily until the procedure area has healed. Always use a clean cotton swab and not your fingertips.

• No make-up, sun, soap, sauna, Jacuzzi, swimming in chlorine pools or in the recreational bodies of water, contact with animals, gardening for 7-10 days, (until area is completely healed) post procedure and after all touch-ups.

• Before bathing, gently apply a light coating of Vaseline on the procedure area using a clean

cotton swab. Continue this regime until the procedure area has completely healed.

• Do not rub or traumatize the procedure area while it is healing (pigment may be removed along with crusting tissue).

• Use a “total sun block” after the procedure area has healed to prevent future fading of

pigment color.

• Do not use products that contain AHA’s on the procedure area. Example: Glycolic, Lactic Acids. Always check your product labeling, it will fade your pigment color!

• If you are a blood donor, you may not give blood for 1 year following your Permanent Make-up application (per Red Cross).

• Touch-up visits should be scheduled between 30-45 days post procedure. All

• Permanent Make-up procedures are a two-step process. Results are not determined until touch-up application is completed.

• If you have any questions or concerns please notify your technician immediately.

• If you experience any itching, swelling, blistering or any other complications post-procure, stop using product and call your technician immediately. You may be allergic to the aftercare product you are using!

• Please follow these instructions for the best healing.